

Instructions for Paywire Receiver v2.1

COM port customization

2018/03/27

If the reader has error code 701 (Connection error), in most cases, it is caused by the reader not connecting to the correct COM port. The default COM port is COM5, however on some workstations, the COM5 might be used by other devices.

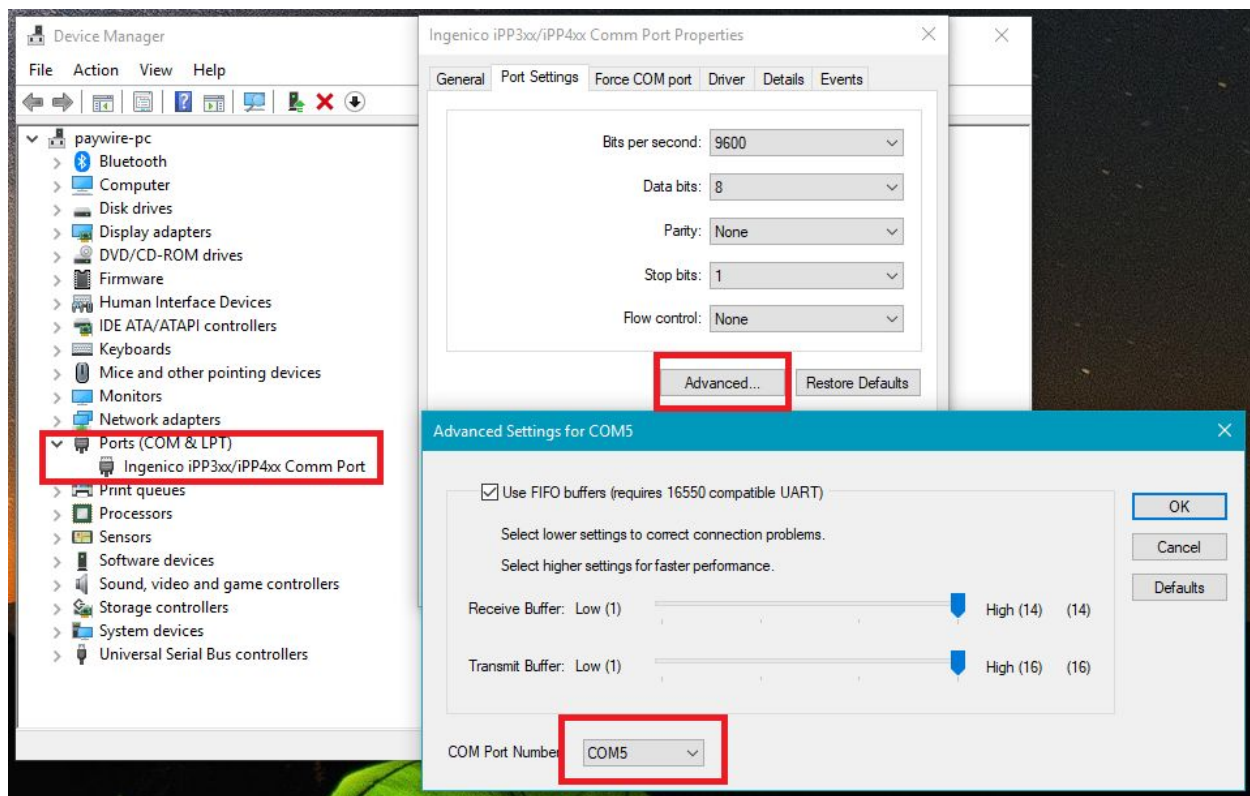
Paywire Receiver version 2.1.0 and above provides the feature to customize the COM port from the client side workstation. The user can specify an unused COM port on the client machine for their iPP320 reader, then set it up in the Paywire Receiver configuration.

Here are the steps showing how to customize the COM ports:

1. Confirm the current COM port for the reader:

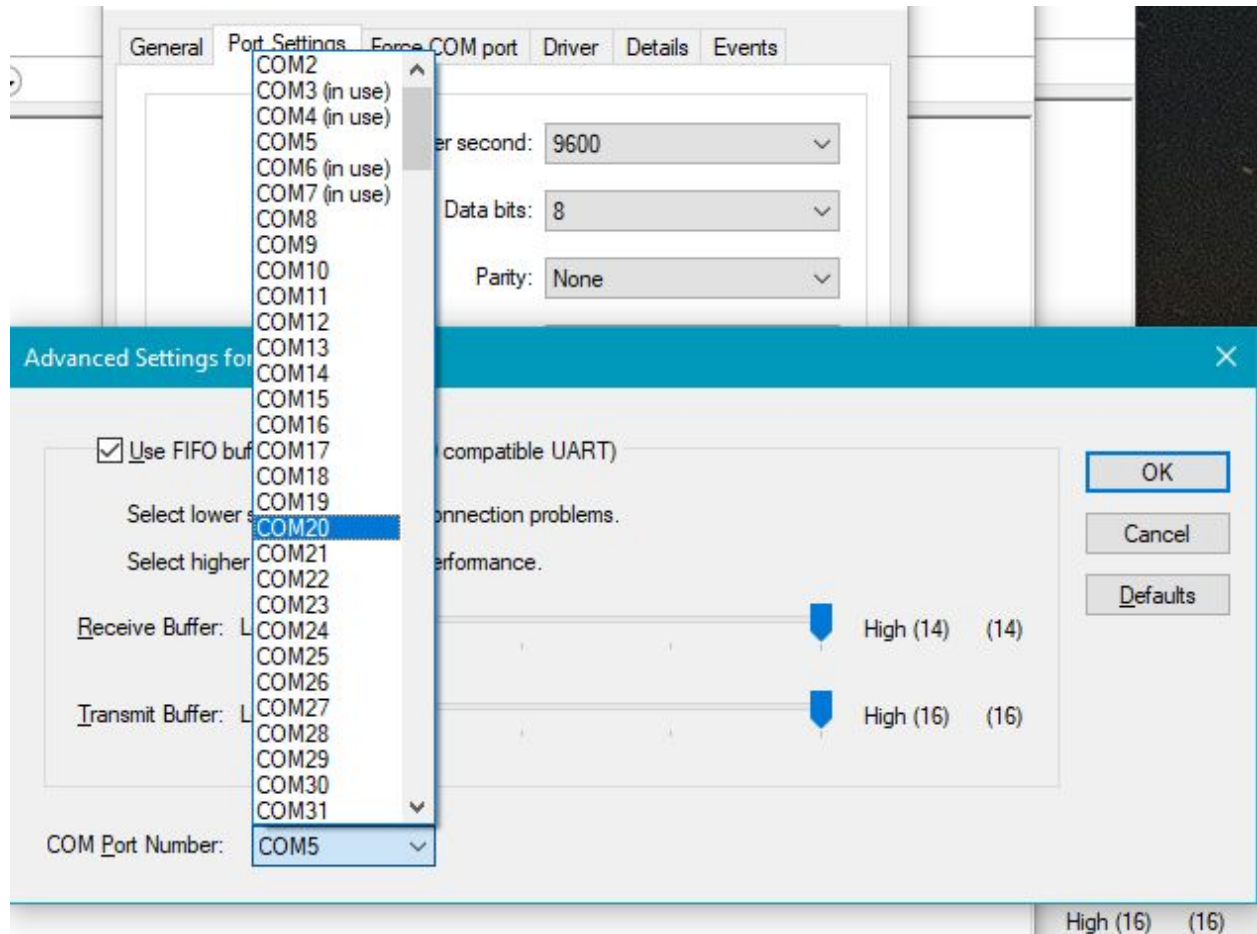
From Device Manager, find the Ingenico iPP3xx/iPP4xx Comm Port, double click to open the properties, then in Port Settings click on "Advanced...", find out the current COM port for this device.

If the current COM port is not COM5 and COM5 is already in use by some other peripherals, then the user will need to do step 2 to force the reader to a different COM port

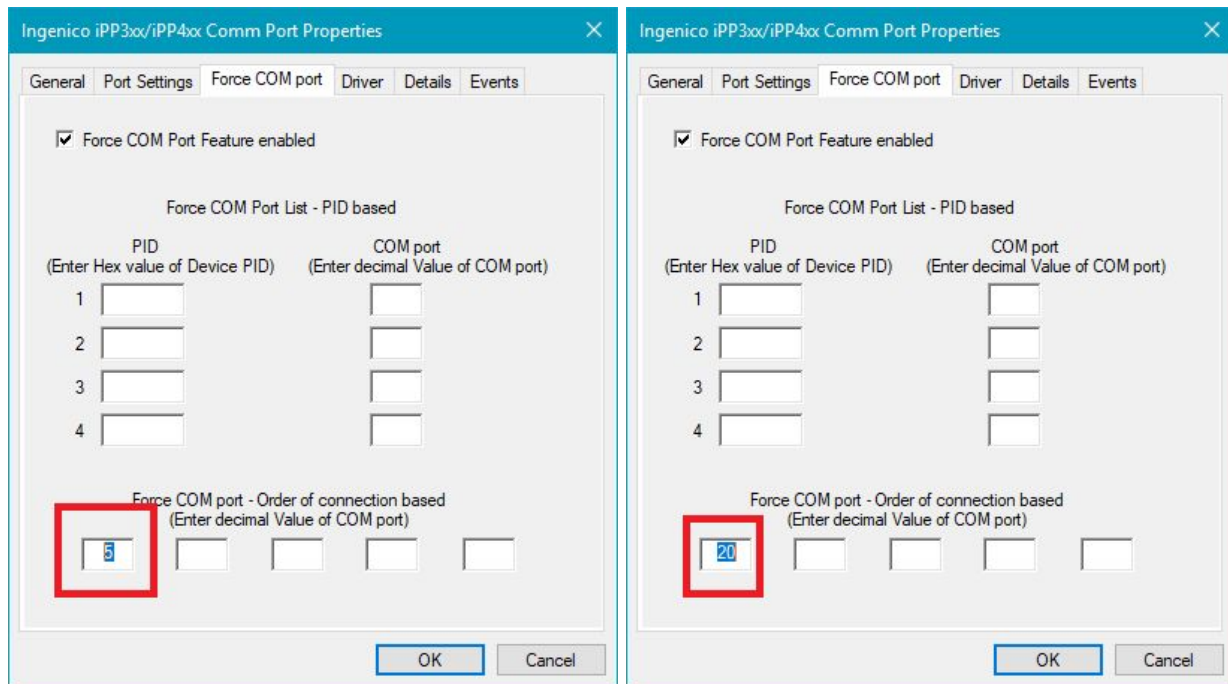


2. Force the reader's COM port to a different number:

Find out any COM port that is not in use, for example, we choose COM20 in this case, then click on "OK"



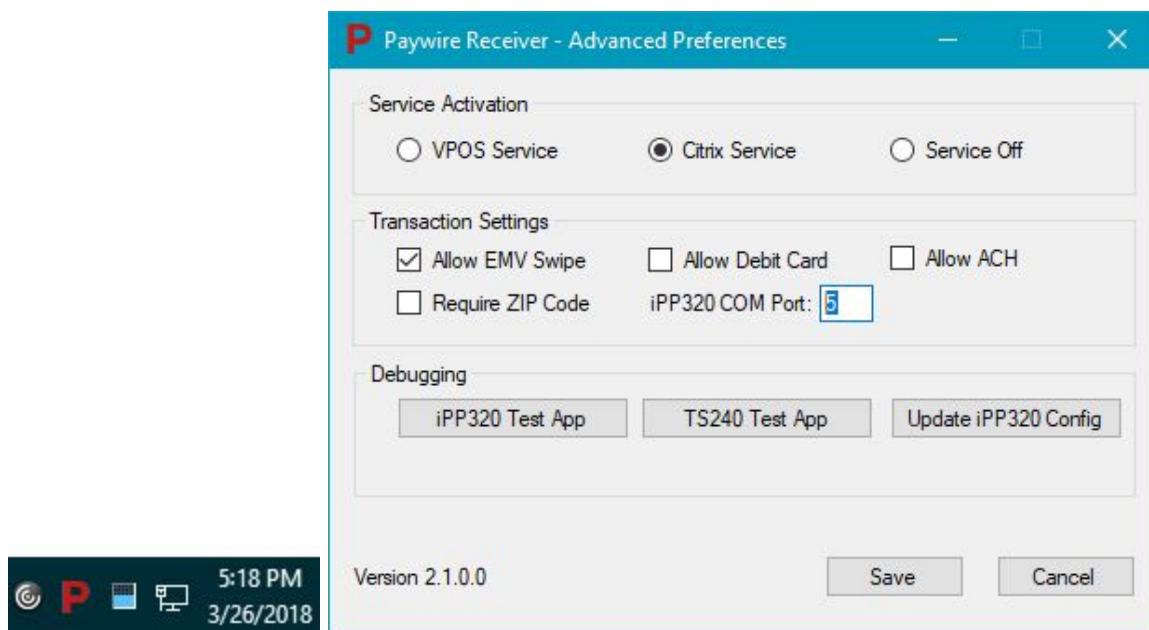
Goto the “Force COM port” tab, change the number 5 to 20 (We are using 20 in our example, but you could use any open COM port.), then click on “OK”

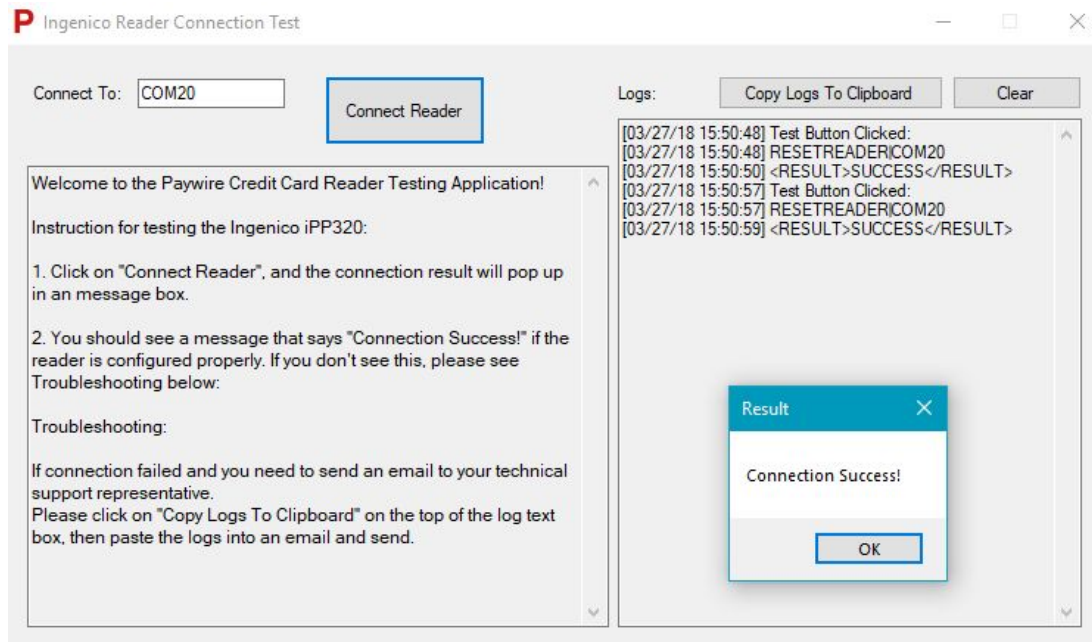


3. Test connection:

In the system tray, double click the P icon of Paywire Receiver, to open the preference window, then click on “iPP320 Test App” to open the test App.

Change the COM port to COM20, then click on “Connect Reader”, if any error happens, please go back to the device manager to double check the current COM port for the reader.





4. Update configuration:

After the COM port was changed and tested, update the “iPP320 COM port” in the preference window, then click on “Save” and close this window.

Remember to restart the computer after the new Paywire Receiver is installed and configured before using the Epic Hyperspace

